



Duplicate VIN Errors

In the event you receive the below message when attempting to submit a reservation application:

An application has already been submitted for this VIN. Please contact Charge Up New Jersey staff at 877-426-2474 for further assistance. ×

You may use another VIN based on the ascending numerical method below. This error appears when submitting applications for customers with common last names who have ordered a vehicle on the same day.

Example: Dealership submits application for customer “John Smith” who ordered their vehicle on 08/02/2023 using VIN “CUNJ2408022023SM1”. Subsequently, another customer “Tina Smith” also ordered their vehicle on 08/02/2023. The dealer enters the same VIN, but because John’s application was entered first, the dealer receives this error message when trying to submit the application for Tina. This can also occur if another dealership or showroom has entered in the original VIN beforehand.

Solution: When this message pops up, please enter the VIN based on the following ascending numeral method:

For Tina, an acceptable VIN would be “CUNJ2408022023SM1” where a number is in the place of the final character of the VIN. If this VIN is also taken, you may place a “2” as the final character, making the VIN “CUNJ2408022023SM2”. This may be repeated up to “9”.

If you have been unsuccessful after the VIN ending in “9”, you may enter the VIN using another ascending numeral method, from 01 - 99 (Example: for the last name “Smith”, you would use “CUNJ2408022023S01”, etc.).

Any questions regarding this process can be directed to Charge Up New Jersey staff at chargeupnj@energycenter.org or at (877) 426 – 2474.